

I hereby certify that this correspondence is being transmitted via facsimile to Commissioner for Patents, Attn: Refunds at (703) 308-6776, on the date shown below.

Dated: March 22, 2005

Signature: Cheryl J. Rackin

(Cheryl J. Rackin)

Docket No.: 71189-1337  
(PATENT)

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:  
Bissell Homecare, Inc.

Application No.: 09/911,228

Filed: August 2, 2004

For: Extraction cleaning with heatingAttn: Refunds  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450REQUEST FOR REFUND  
(IMPROPER CHARGE OF DEPOSIT ACCOUNT)

## I. REFUND REQUEST

This is a request for a refund, with respect to the charge to Deposit Account 18-0013, shown on the Deposit Account Statement dated 10-29-04 for the above-identified

- ☒ application.  
☐ patent.

(check the following, if desired, and supply copy of statement)

- ☒ A copy of the monthly statement, in which the error referred to occurs, accompanies this request.

## II. FEES CHARGED FOR WHICH REFUND REQUESTED

AMOUNT OF  
REFUND  
REQUESTED

- ☐ Filing fee \_\_\_\_\_  
☐ Surcharge for filing the basic filing fee on a date later than the filing date of the application (37 C.F.R. section 1.16(e)) \_\_\_\_\_

and/or

- ☐ Surcharge for filing the oath or declaration on a date later than the filing date of the application (37 C.F.R. section 1.16(e)) \_\_\_\_\_

(Request for Refund (Improper Charge of Deposit Account)--page 1 of 2)

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<input type="checkbox"/>	Extension of term (2)	
<input type="checkbox"/>	first month	
<input type="checkbox"/>	second month	
<input type="checkbox"/>	third month	
<input type="checkbox"/>	fourth month	
<input type="checkbox"/>	fifth month	
<input type="checkbox"/>	Excess claims	
<input type="checkbox"/>	Issue fee	
<input type="checkbox"/>	Petition fee	
<input type="checkbox"/>	Patent maintenance fee	
<input type="checkbox"/>	first maintenance fee	
<input type="checkbox"/>	second maintenance fee	
<input type="checkbox"/>	third maintenance fee	
<input type="checkbox"/>	Patent maintenance fee surcharge	
<input checked="" type="checkbox"/>	Other additional claims	250.00
	additional claims	800.00
	<b>TOTAL REFUND REQUESTED</b>	<b>1,050.00</b>

III. EXPLANATION OF WHY CONTESTED CHARGE IS IN ERROR

This is not our client. It belongs to McGarry-Bair and was charged to us in error.

IV. MANNER OF REFUND

Please make refund by

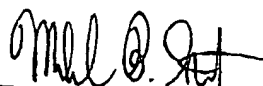
☒ crediting Account No. 18-0013.  
☐ refunding payment.

Dated: March 22, 2005

Reg. No. 36,018

Tel. No. (248) 594-0633

Customer No. 010291



SIGNATURE OF PRACTITIONER  
Michael B. Stewart  
Rader, Fishman & Grauer PLLC  
39533 Woodward Ave., Suite 140  
Bloomfield Hills, MI 48304



## UNITED STATES PATENT AND TRADEMARK OFFICE

Commissioner for Patents  
United States Patent and Trademark Office  
P.O. Box 1450  
Alexandria, VA 22313-1450  
www.uspto.gov

MONTHLY STATEMENT  
OF DEPOSIT ACCOUNT

To replenish your deposit account, detach and  
return top portion with your check. Make check  
payable to Director of Patents & Trademarks.

RADER FISHMAN & GRAUER  
ACCOUNTING DEPT.  
39533 WOODWARD AVENUE  
SUITE 140  
BLOOMFIELD HILLS MI 48304

FINA

Account No.	180013
Date	1-31-05
Page	1

PLEASE SEND REMITTANCES TO:  
U. S. Patent and Trademark Office  
P.O. Box 70541  
Chicago, IL 60673

DATE POSTED			CONTROL NO.	DESCRIPTION (Serial, Patent, TM, Order)	DOCKET NO.	FEE CODE	CHARGES/ CREDITS	BALANCE
MO.	DAY	YR.						
1	3	05	21	PAYMENT				
1	3	05	32	10519026		9203	-50000.00	117646.51
1	3	05	33	10519026	65856-0069	1631	300.00	117346.51
1	3	05	34	10519026	65856-0069	1632	500.00	116846.51
1	3	05	86	10322637	65856-0069	1633	200.00	116646.51
1	3	05	117	10959141	NAN-0215	1252	450.00	116196.51
1	3	05	127	10944911	SON-3106	1051	130.00	116066.51
1	3	05	136	78163030	SON-3099	1051	130.00	115936.51
1	3	05	223	10940754	65337-0147	7004	150.00	115786.51
1	3	05	350	10518358	COS-0055	8021	40.00	115746.51
1	3	05	351	10518358	OKA-0222	1631	300.00	115446.51
1	3	05	352	10518358	OKA-0222	1632	500.00	114946.51
1	3	05	353	10518358	OKA-0222	1633	200.00	114746.51
1	3	05	354	10518358	OKA-0222	1615	1250.00	113496.51
1	3	05	392	09959997	OKA-0222	8021	40.00	113456.51
1	3	05	571	78540681	SON-2052/SON	1614	1800.00	111656.51
1	4	05	39	10311853	65902-0000	7001	335.00	111321.51
1	4	05	42	09737301	SON-2381	1252	450.00	110871.51
1	4	05	43	09737301	GEN166	1201	400.00	110471.51
1	4	05	83	5228661	GEN166	1202	1250.00	109221.51
1	4	05	115	10959141	65402-0003	1553	3800.00	105421.51
1	4	05	116	10944911	SON-3106	8021	40.00	105381.51
1	4	05	134	09748188	SON-3099	8021	40.00	105341.51
1	4	05	139	11016160	P107424-0001	1801	790.00	104551.51
1	4	05	205	10952767	65857-0141	8021	40.00	104511.51
1	4	05	206	10970649	SON-3104	1051	130.00	104381.51
1	4	05	207	10963563	SON-3133	1051	130.00	104251.51
1	4	05	293	430997	SON-3109	1051	130.00	104121.51
1	4	05	387	1871716	66282-0052	8508	50.00	104071.51
1	4	05	388	1871716	65472-0014	7205	100.00	103971.51
1	5	05	2	10355065	65472-0014	7201	400.00	103571.51
1	5	05	2	09911228	SON-2583	1202	18.00	103553.51
1	5	05	3	10355065	71189-1337	1202	250.00	103303.51
1	5	05	3	09911228	SON-2583	1201	88.00	103215.51
1	5	05	12	10257147	71189-1337	1201	800.00	102415.51
1	5	05	25	11024768	KSM-0209	1201	200.00	102215.51
					UDK-0031	1011	300.00	101915.51
AN AMOUNT SUFFICIENT TO COVER ALL SERVICES REQUESTED MUST ALWAYS BE ON DEPOSIT				OPENING BALANCE	TOTAL CHARGES	TOTAL CREDITS	CLOSING BALANCE	

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To: USPTO Customer Service Help Desk From: Diane Curry  
Fax: (703) 308-5077 Pages: 22 + Coversheet  
Phone: (703) 305-4229 Date: June 21, 2005  
Re: Refund Request Status cc:

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Thank you.

Dear Sir/Madam,

Please help. The attached copies of refund requests were never acknowledged. Please reply with the status of each. Thank you in advance.

Diane L. Curry  
Billing Coordinator

Direct (248) 594-0623  
Email [dlc@raderfishman.com](mailto:dlc@raderfishman.com)  
Fax (248) 594-0610

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To: USPTO - Refunds

From: Michael B. Stewart, Esq./Cheryl Racklin

Fax: (703) 308-6778

Pages: FIVE (5) + Coversheet

Phone:

Date: March 22, 2005

Re: OUR REF: 71189-1337

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Thank you.

## ● Comments:

Attached please find the Request for Refund (Improper Charge of Deposit Account) and associated documents. If you have any questions or comments, please contact us.

Cheryl J. Racklin  
Phone (248) 594-0609  
Fax (248) 594-0610

R0273433.DOC

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# PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**Applicants:** Gary A. Kasper and David E. McDowell

**For:                      EXTRACTION CLEANING WITH HEATING**

**Serial No.:** 09/911,228

**Examiner: Terrance R. Till**

**Filed:** 07/23/2001

**Group Art Unit: 1744**

Atty. Docket: 71189-1337

**Confirmation No: 4771**

**CERTIFICATE OF MAILING/TRANSMISSION (7 CFR 1.62)**

I hereby certify that the correspondence is, on the date shown below, being:

☐ deposited with the United States Postal Service with sufficient postage on first class mail, in an envelope addressed to the Comptroller of the Police, PO Box 1458, Alexandria, VA, 22313-1458.

☒ transmitted by airmail to the Patent and Trademark Office to Envelope T-10722A-R-VII CI (700) 072-8333.

*Christie M. Judge*  
Signature

*Christie M. Judge*  
(Type or print name of person certifying)

Date: 12/22/04